

## HOW TO PROCEED WITH TROUBLESHOOTING

**HINT:**

The hand-held tester is used in steps 3, 4, 5, 7 and 10.

**1 VEHICLE BROUGHT TO WORKSHOP****NEXT****2 CUSTOMER PROBLEM ANALYSIS (See page 05-369 )****NEXT****3 CONNECT HAND-HELD TESTER TO DLC3****HINT:**

If the display indicates a communication fault in the tool, inspect DLC3.

**NEXT****4 CHECK DTC AND FREEZE FRAME DATA (See page 05-400 )****HINT:**

Record or print DTC and freeze frame data, if needed.

**NEXT****5 CLEAR DTC AND FREEZE FRAME DATA (See page 05-400 )****NEXT****6 VISUAL INSPECTION****NEXT****7 SETTING CHECK (TEST) MODE DIAGNOSIS (See page 05-402 )****NEXT****8 PROBLEM SYMPTOM CONFIRMATION****HINT:**

If the engine does not start, perform steps 10 and 12 first.

Malfunction does not occur	A
Malfunction occurs	B

**B****Go to step 10****A**

**9 SYMPTOM SIMULATION****NEXT****10 DTC CHECK (See page 05-400 )**

Malfunction code

A

No code

B

**B****Go to step 12****A****11 DTC CHART (See page 05-412 )****NEXT****Go to step 14****12 BASIC INSPECTION (See page 05-371 )**

Wrong parts not confirmed

A

Wrong parts confirmed

B

**B****Go to step 17****A****13 PROBLEM SYMPTOMS TABLE (See page 05-393 )**

Wrong circuit confirmed

A

Wrong parts confirmed

B

**B****Go to step 17****A****14 CHECK ECM POWER SOURCE CIRCUIT (See page 05-674 )****NEXT****15 CIRCUIT INSPECTION**

Malfunction not confirmed

A

Malfunction confirmed

B

**B****Go to step 18****A**

16	CHECK FOR INTERMITTENT PROBLEMS (See page <a href="#">05-370</a> )
----	--

NEXT

Go to step 18

17	PARTS INSPECTION
----	------------------

NEXT

18	IDENTIFICATION OF PROBLEM
----	---------------------------

NEXT

19	ADJUSTMENT, REPAIR
----	--------------------

NEXT

20	CONFIRMATION TEST
----	-------------------

NEXT

END